

Brand Protection Solutions for the Pharma industry: a non-stop innovation

9th Pharma Packaging & Labeling Innovation Forum Xavier Urbaneja, Head of Brand Protection SICPA SA Berlin, 5-6 October, 2023

Consumer behavior has changed

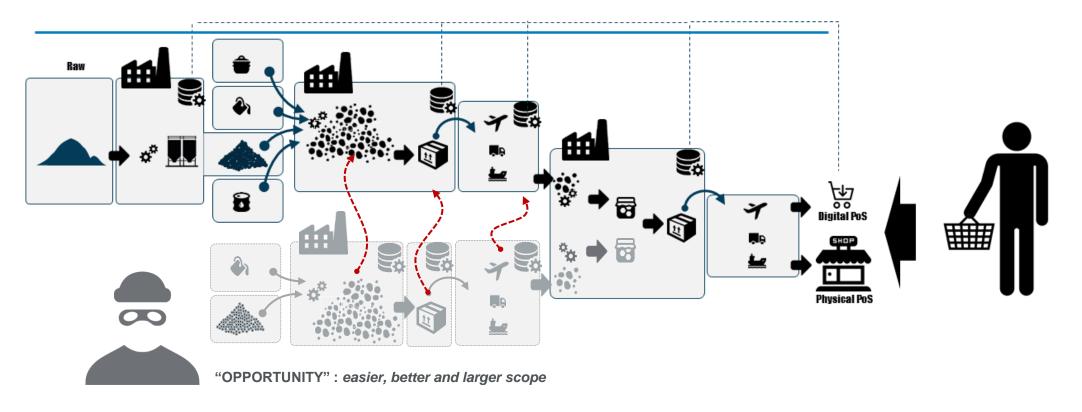
- Connectivity: interaction with product
- New shopping experiences: e-commerce
- Convenience
- My product!
- Strong global demand for sustainability
- End to end transparency



We want anything, anytime, anywhere!

Secure value chain: a real challenge

• Customer centric / Global / Complex / Online boom / Technological progress ...



Products fraud along the value chain

- Trade in counterfeit and pirated goods has risen steadily in the last few years even as overall trade volumes stagnated – and now stands at 3.3% of global trade.⁽¹⁾
- The **pharmaceuticals industry** is one of the most **lucrative** sectors for the world's fraudsters and counterfeiters. Around 10% of all pharmaceutical products in the global supply chain are believed to be counterfeit. The problem of counterfeit pharmaceuticals and medicines is highest in less developed regions and countries.⁽²⁾
- Up to 50,000 illegal online pharmacies operate across the world, and around 60% of online searches link to counterfeit or fake pharmaceutical products.⁽²⁾

(1) Source: Trends in Trade in Counterfeit and Pirated Goods, OECD and the EU's Intellectual Property Office, 2019
(2) Source: The Future of Anti-Counterfeiting, Brand Protection and Security Packaging to 2026, Jonathan Thomas, Smithers, 2021

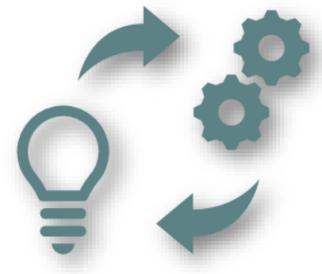






Implementing Brand Protection solutions

- What is the challenge?
 - Counterfeit / Adulteration / Third shift / Return fraud / Diversion ...
- What is the company's **strategy** and **need**?
 - Authentication / Identification ...
 - Public / Internal ...
- What is the existing **operational** set-up?
 - Integration: processes ...

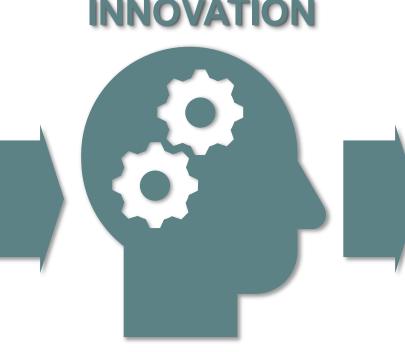


Solutions can be implemented on a label, on the packaging or directly at product level



Brand Protection for the pharma industry: a non-stop innovation

- Visible featuresInvisible features
- Smartphone authentication



Multiple views and dimensions

- Radical vs Incremental
- Product vs Process
- Material vs Digital world



Visible security features

• Primary functions

- Provide immediate reassurance for users
- Act as a barrier against counterfeiters
- Benefits
 - In-situ fast simple unambiguous
 - Inclusive for people
- A good overt feature is
 - Easy to authenticate
 - Difficult to fake



Innovation axis

- QUAZAR[®] itself
- Effects, colors and size
- From labels and seals to shrink sleeves ...



Invisible security features

- Primary functions
 - Provide immediate Y/N authentication
- Benefits
 - In-situ fast simple unambiguous
 - Ideal for brand inspectors
 - Legal proof in court as independent party
- A good covert feature is
 - Easy to authenticate
 - Difficult to fake





Innovation axis

- SICPAGUARD[®] itself
- Compatibility with printing processes and in-product
- Services: Inspection platform ...

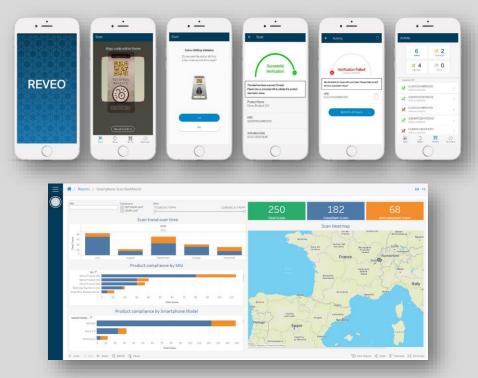


Smartphone authentication

• Primary functions

- Provide authentication and identification
- Benefits
 - Dashboard: data intelligence
 - Authentication device is your smartphone
 - Entry door for consumer engagement
- A good smartphone authentication is
 - Easy to authenticate
 - Difficult to fake





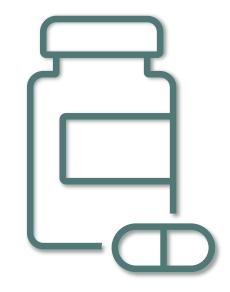
Innovation axis

- REVEO[®] itself
- Mobile and substrate compatibility
- Services: additional features ...

Use case: medicines to ensure product authenticity and integrity

• CONTEXT

- Large multinational corporation, deployed in many other countries
- Volume: 50-100 Mn of packs per year
- PROBLEM
 - Counterfeit products found in market
 - Product adulteration (at packaging level)
- SOLUTION
 - Tamper evident seal with visual feature: QUAZAR®
- BENEFITS
 - Simple visual effect to reassure consumer and deter counterfeiters
 - Security implemented at the sealing closure of the pack





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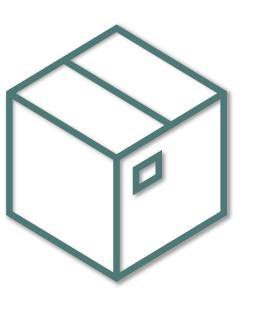
Use case: product return inspection to detect counterfeit medicines

• CONTEXT

- Large multinational corporation, deployed in many other countries
- Volume: 150-200 Mn of packs per year
- PROBLEM
 - Counterfeit products are found in distribution and discovered by the customer's labs in the case of returns
- SOLUTION
 - SICPAGUARD[®] implemented in seals (flexo) and on carton box (offset), and connected to customer's inspection platform to collect and analyze field inspection data

BENEFITS

- Invisible mark to enable instant and unbiased authentication
- Saves costs related to usual lab analysis for counterfeits
- Facilitates inspectors work facing packaging copies
- Maximize effectiveness of inspections by being able to trigger seizures/enforcement quickly



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Use case: fight counterfeit medicines involving various stakeholders

• CONTEXT

- Large multinational corporation, deployed in one large country
- Volume: 10-20 Mn of packs per year
- PROBLEM
 - High value medicines at high risk given the prevalence of counterfeiting in the region
- SOLUTION
 - Marking the product with both visible and invisible authentication solution to enable instant and unbiased authentication
 - Started with overt only and upgraded the solution with further layers over time
- BENEFITS
 - Simple visual effect to reassure consumer and deter counterfeiters
 - Invisible mark to enable instant and unbiased authentication

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Who is SICPA

- Leading provider of secured authentication, identification and supply chain solutions
- A long-trusted partner to governments, central banks and industry



SICPA at a glance

3'000 employees



Founded in **1927**



Swiss

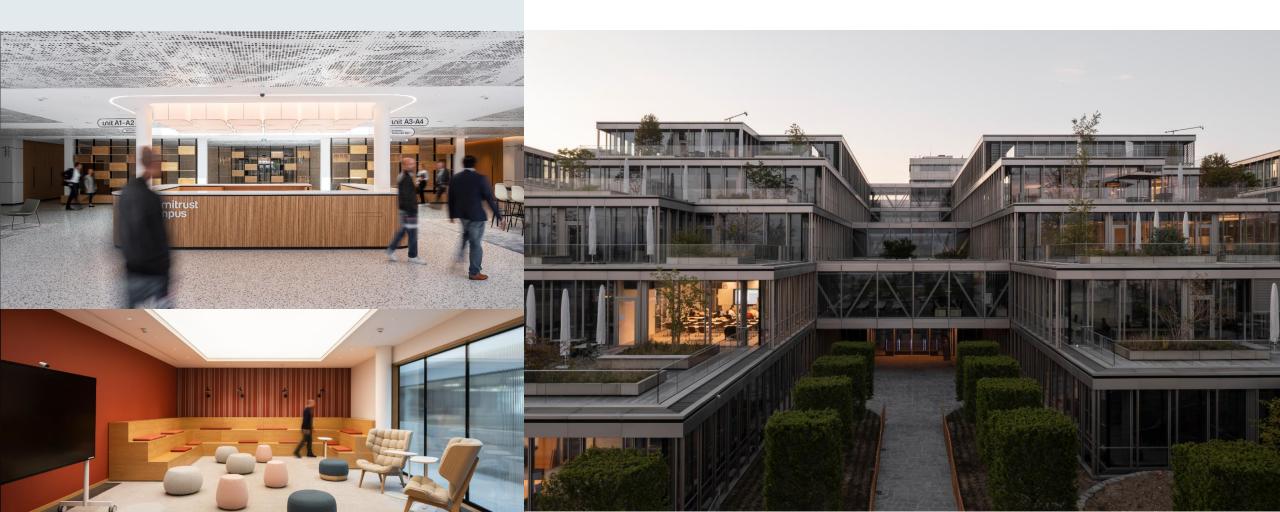
company

Technologies & Services in **180** countries



UNLIMIT TRUST campus

- SICPA inaugurates its unlimitrust campus, the world's first center of excellence dedicated to the **Economy of Trust**
- Created to bring together innovation players in one single community: startups, companies, SICPA employees and researchers in a single location, fostering a collaborative dynamic





Thank you for your attention

